APTG TERMS AND CONDITIONS



1 April 2020 – 31 March 2021

CANCELLATION CHARGES

10 days to 5 days prior to commencement of engagement 50% of fee 4 days (96 hours) or less prior to commencement of engagement 100% of fee

PAYMENT – WITHIN 28 DAYS

Safety

For reasons of safety, guides should not be asked to use the crew/courier seat at the front of the coach.

Faulty Equipment

Without a working microphone on the coach no commentary will be given.

Disbursements

Tour Operators shall provide vouchers or cash to cover all disbursements before the start of the tour. Private clients should cover such costs in advance.

Replacement Guide

Once an engagement has been confirmed, guide replacements should only be made after notification to and acceptance by the client.

Recording

APTG members reserve the right to decline to be filmed, videoed or otherwise recorded during their work.

Museum and Gallery Guiding

Many museums and galleries limit group size to 25 people maximum.

Association of Professional Tourist Guides a professionally independent section of Unite the Union 128 Theobald's Road, London WC1X 8TN

Direct line: 020 7611 2545 Switchboard: 020 7611 2500 E-mail: admin@guidelondon.org.uk

Direct bookings: www.guidelondon.org.uk

Web: www.guidelondon.org.uk • www.unitetheunion.org



